



North Hills Dental
Dr. Joshua Rowley
Financial Policy

As your dental care provider, our primary responsibility is your dental health. Patient understanding and adherence to our financial policy allows us to focus on providing the excellent care you deserve.

- As a courtesy, we send claims to insurance companies, but **payment for all services is primarily the responsibility of the patient or responsible party.**
- We accept checks, cash, credit cards, and CareCredit. A \$25 fee is applied to NSF checks.
- CareCredit is an interest-free, third party payment method completed in minutes within our office. This is a great option for those unexpected, yet necessary costs **or** as an alternative to dental insurance.
- Insurance is a contract between the patient / employer and the insurance company. Ultimately, it is the **patient's responsibility to understand the details of that coverage**, but we are happy to help you understand the terms and navigate any unfamiliar steps.
- We check insurance benefits to assist in care planning so you can make informed decisions.. However, your insurance company will determine the coverage, the payout, and any limitations.
- A credit card on file is required for all payment plan arrangements. The card will be charged monthly according to arrangements between the responsible party and North Hills Dental.
- 48hrs notice is required for cancellations. We reserve the right to charge \$100 to compensate for blocking time in the schedule that could have been used by another patient.

I have read the financial policy as detailed above. I understand that I am responsible for the payment of my account. I understand that delinquent accounts may be assigned to a credit collection and reporting service and that any additional fees, including legal, small claims, and/or attorney fees, will be added to my account balance.

Print Name _____

Signature _____ Date _____